

Patient Rights

- ✚ Getting benefits of service.
- ✚ Information and Request for Information.
- ✚ Selecting and Changing Health Organization or Personnel.
- ✚ Privacy.
- ✚ Permission.
- ✚ Obtaining Health Services in a Safe Environment.
- ✚ Freedom of religious obligations.
- ✚ Respect and comfort.
- ✚ Visitors and accompanying friends or families
- ✚ Complaints and Litigation Rights.

Patient Responsibilities

- ✚ That the applicant complies with the rules and practices of institutions and acts with the awareness of being part of diagnosis and treatment team with a participatory approach.
- ✚ Patient informs about complaints, earlier diseases, treatments received, medical interventions seen, the drugs if used and information about health status if not used as complete and accurate as possible.
- ✚ Patient visits for control on the time specified by the physician and gives feedbacks on the progress of the treatment.
- ✚ Patients complies with the appointment date and time and place, and informs about the changes.
- ✚ Patient respect prioritized patients according to the relevant regulations and rights of other patients and staff.
- ✚ Patient avoids verbal or physical abuse.
- ✚ In case of breach or problem, patient contacts the Patient Communication Department